



## 2024 STAR Events Finalist Session Live Stream Access FAQs

The FCCLA STAR Events Finalist Session is designed to acknowledge and celebrate the exceptional achievements of the top ten national finalists in each STAR Event and level. The top ten national finalists will be brought onstage to be honored for their outstanding work. During the session, the top three winners of each STAR Event will be announced live on stage by level, and each winner will receive a plaque in recognition of their hard work, dedication, and remarkable accomplishments.

All proceeds from the live stream purchase will support the Ultimate Leadership Fund and help to recognize next year's STAR Events National Finalists.

### DATE AND TIME:

- Session Date: Wednesday, July 3, 2024
- Session Time: 9:00 AM - 11:30 AM (Pacific Time)
- Live Stream Start: Approximately 8:30 AM (Pacific Time)

### TIME ZONE CONVERSION:

- Pacific Time (PT): Live Stream Begins: 8:30 AM | Session: 9:00 AM - 11:30 AM
- Mountain Time (MT): Live Stream Begins: 9:30 AM | Session: 10:00 AM - 12:30 PM
- Central Time (CT): Live Stream Begins: 10:30 AM | Session: 11:00 AM - 1:30 PM
- Eastern Time (ET): Live Stream Begins: 11:30 AM | Session: 12:00 PM - 2:30 PM

To purchase access, individuals can visit the website link below:

<https://fcclainc.org/attend/national-leadership-conference/star-events-finalist>

**Single sign-on access is available for \$25 each (non-refundable). Please note that FCCLA will not provide refunds under any circumstances for individuals who purchase a live stream link.**

The live stream will be recorded and made available to individuals who purchase a link within 24 hours after the conclusion of the conference. Access can be purchased at any time, including after the conference to view the live stream recording. Individuals will have access to view the live stream until December 31, 2024.

**With this being a live stream and the majority of national staff members will be working onsite, we may not be able to answer your questions via phone or email during the live event. We encourage you to carefully read these FAQs, as the answers to all of your questions can be found in this document.**

## PURCHASING LIVE STREAM ACCESS

### 1. How do I purchase access to the live stream?

- Visit the **(Attend > National Leadership Conference > STAR Events Finalist Recognition)** page of the FCCLA Website ([fcclainc.org](http://fcclainc.org)) to purchase your unique access code for \$25.
- If you do not see the video box at the bottom of the page as shown in the photo, first check that you do not have a pop-up blocker turned on. If that does not work, try using another browser. This is where you will purchase your live stream access, and also where you will watch the livestream and the live stream recording. You will have the option to make the video box full screen when the session goes live.



**FCCLA**

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**Overview**

- Capitol Leadership
- Fall Leadership Institute
- Chapter Adviser Summit
- National Leadership Conference**
  - Overview
  - Registration & Rates
  - Hotel Information
  - Schedule
  - Special Events
  - Travel & City Information
  - Youth & Adviser Opportunities
  - Access Scholarship
  - NLC Competitive Events
  - Presenter Information
  - STAR Events Finalist Recognition**
  - Future Conferences
- Dress Code
- Exhibiting and Sponsorship

**STAR Events Finalist**

The FCCLA STAR Events Finalist Session is designed to acknowledge and celebrate the exceptional achievements of the top ten (10) national finalists in each STAR Event and level. The top ten (10) national finalists will be brought onstage to be honored for their outstanding performance. During the session, the top three (3) winners of each STAR Event will be announced live on stage, by level, and each winner will receive a plaque in recognition of their hard work, dedication, and remarkable accomplishments.

Please carefully read the information below for more details regarding this session.

**Frequently Asked Questions**

- When will the finalists be notified?
- When and where do finalists report for the session?
- What are finalists required to wear?
- Will advisers or family members be allowed into the holding room?
- Can finalists bring personal belongings into the holding room?
- Can someone else accept an award in my place if I leave the conference early?
- If I am not present and named a top three (3) winner, can I receive my plaque later?
- Is there a specific order in which the STAR Events will be announced?
- Will there be any photography during the session?
- If I am named a finalist, can my family watch the session remotely?

**STAR Events Finalist Session Live Stream**

Experience the FCCLA STAR Events Finalist Session from the comfort of your own home. Watch as the top ten national finalists in each STAR Event and level are honored for their exceptional achievements. The top three winners will be announced live on stage and will receive a plaque in recognition of their hard work, dedication, and remarkable accomplishments.

All proceeds from the live stream purchase will support the Ultimate Leadership Fund and help recognize next year's STAR Events National Finalists. Don't miss this opportunity to celebrate the success and dedication of FCCLA's outstanding members.

Purchase your access for \$25 (non-refundable) and enjoy unlimited viewing until December 31, 2024. Each purchase allows for single sign-on access for one device.

**Important Notices**

Please note that refunds will not be provided under any circumstances.

If you are experiencing technical difficulties due to login credentials, please double-check the email that you used to purchase live access. If you are having issues with internet connectivity or buffering, please check your internet speed. We ask that you please do not call or email FCCLA National Headquarters about these questions as our team will be unable to assist during the live event.

With this being a live stream and a majority of staff members working onsite, we may not be able to answer your questions via phone or email during the live event.

We encourage you to carefully read these FAQs, as the answers to all of your questions can be found in this document.

**\$25**

**BUY NOW**

ALREADY HAVE A TICKET? ENTER PASSWORD Enter



**2. When can I purchase access?**

- Access can be purchased at any time, including after the conference.

**3. How long will I have access to the live stream?**

- You will have access to view the live stream recording until December 31, 2024.

**4. Will refunds be provided?**

- FCCLA will not provide refunds under any circumstances for individuals who purchase a live stream access code.

**5. Can I watch on multiple devices?**

- Each \$25 unique access code allows for one (1) device to watch the live stream (and live stream recording) at a time. If you try to use the same access code on multiple devices, it will disconnect the others.

**6. Can I transfer my access to someone else?**

- No, access is non-transferable and is intended for use by the individual who purchased the access code.

**7. How will I receive my access details?**

- After submitting your purchase, you will receive a confirmation email from ([no\\_reply@ppvmailer.com](mailto:no_reply@ppvmailer.com)) with your access code. Please check your spam or junk folder if you do not see the email in your inbox. It may take up to 30 minutes for the confirmation email to be received.

**8. What payment methods are accepted for purchasing access?**

- Payment can be made via PayPal™. If you have a PayPal™ account, simply enter your email address and password on the payment screen when prompted.
- If you don't have a PayPal™ account, you can pay with your credit/debit card.
- After the payment is made, you will receive a confirmation email with your access code to watch the livestream. If you experience any issues, check your PayPal™ email address.

**9. Will my payment information be secure?**

- Yes, all payments are processed securely through PayPal™, which uses advanced encryption to protect your information.

**10. Can I use a different email address for payment and access?**

- If paying with PayPal, the confirmation email with the passcode will be sent to the email address associated with your PayPal account.
- If you are not using PayPal, the confirmation email will be sent to the email address you enter when purchasing your access.
- Ensure that the email address used for access is correctly entered to receive the access details.

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## REQUIREMENTS & SUPPORTED BROWSERS

### 1. What are the system requirements?

- Windows 7 or higher
- Mac OS X 10.6 or higher

### 2. What desktop browsers are supported?

- Google Chrome 45+
- Mozilla Firefox 49+
- Safari 10+
- Microsoft Edge 15+

### 3. What mobile browsers are supported?

- Chrome 45+
- Safari 10+ (iOS)

### 4. Can I watch the live stream on my TV?

- While the live stream can be viewed on devices that support the specified web browsers, it may not be compatible with all Smart TVs. Using a connected device such as a laptop, tablet, or smartphone with a supported browser is recommended.

## REQUIRED INTERNET CONNECTION TO VIEW THE LIVE EVENT

### 1. What internet connection do I need?

- A download speed of 5-10 Mbps is recommended. You can check your connection at [www.speedtest.net](http://www.speedtest.net).

### 2. How can I prevent disruptions?

- Bandwidth can fluctuate, especially on Wi-Fi and mobile internet. Running multiple tests is recommended to ensure your connection is stable and capable of supporting the live stream without interruptions.

### 3. What should I do if the live stream is buffering or pausing?

- If you experience buffering or pausing, check your internet connection for other streams or downloads in progress. You can also try lowering the video quality by clicking the gear icon in the lower right corner of the live stream and selecting a lower resolution.

**Notice:** If you are experiencing technical difficulties due to login credentials, please double-check the email that you used to purchase the access. If you are having issues with internet connectivity or buffering, please check your internet speed. We ask that you please do not call or email FCCLA National Headquarters about these questions as our team will be unable to assist during the live event.

## WATCHING THE LIVE STREAM

### 1. How do I watch the live stream?

- After purchasing, you will receive an automated email with an access summary that includes your unique access code along with a URL that directs you back to the FCCLA Website page where you purchased your access code, as this is also where you will watch the live stream and the live stream recording.
- To watch the live stream, follow these steps:**
  - In the video box where you purchased your access code, locate the **"ALREADY HAVE A TICKET?"** box. (see picture)
  - Enter the password provided in your confirmation email into the box.
  - Once you have entered the password, you will gain access to the live stream. If the live stream has not yet started, you will see a countdown timer until the session goes live.
- If you do not see the confirmation email in your inbox, please check your Spam or Junk folder as it may have been filtered there. Search your email folders for the email address (no\_reply@ppvmailer.com), as this is the address that the confirmation will be sent from.



### 2. Can I start streaming before the event start time?

- The live stream is scheduled to start on Wednesday, July 3, 2024, at 8:30 AM (Pacific Time), with the session beginning at 9:00 AM (Pacific Time). You can log on prior to the start time of 8:30 AM (Pacific Time). Until the session goes live, you will see a countdown timer on the screen after you input your unique access code.

### 3. What happens if I experience technical difficulties?

- If you experience technical difficulties due to internet connection, rest assured that the session is being recorded and will be available within 24 hours after the session.

### 4. Will my access code expire after the live stream ends?

- No, you have unlimited access to the live stream recording per access code until December 31, 2024.

### 5. Will refunds be provided?

- FCCLA will not provide refunds under any circumstances for individuals who purchase a live stream access code.

### 6. Will the live stream be available for viewing later?

- Yes, the live stream will be recorded and made available to individuals who purchase a link within 24 hours after the conclusion of the conference.

### 7. How do I access the live stream recording?

- The recorded live stream will be available within 24 hours after the event. You will access the live stream recording using the same access code you purchased. You can watch the live stream recording in the same place and in the same way that you watched the live stream.



## **WATCHING THE LIVE STREAM RECORDING**

### **1. Will a recording of the live stream be available for those who purchased access?**

- Yes, the live stream will be recorded and will be available for viewing within 24 hours after the conference ends. Anyone who purchases a unique access code, whether that be before or after the event will have access to the live stream recording until December 31, 2024.

### **2. How do I access the recorded live stream?**

- The recorded live stream will be accessible using the same access code you purchased. You can watch the recording in the same place and in the same way that you watched the live stream.

### **3. Can I download the live stream recording for offline viewing?**

- No, the live stream recording is not available for download.

### **4. How long will I have access to the live stream recording?**

- You will have access to view the live stream recording until December 31, 2024.

**Notice:** *If you are experiencing technical difficulties due to login credentials, please double-check the email that you used to purchase the access. If you are having issues with internet connectivity or buffering, please check your internet speed. We ask that you please do not call or email FCCLA National Headquarters about these questions as our team will be unable to assist during the live event.*