



April 8, 2020

Our Commitment to Helping Customers Stay Connected

Now more than ever, it's important to have access to the Internet to stay in-touch with family, friends, work, healthcare providers, retailers, and school. That's why AT&T will continue to offer affordable ways to connect. Households with at least one resident who participates in the Supplemental Nutritional Assistance Program (SNAP), and in California only, Supplemental Security Income (SSI) recipients, may qualify.

There is **NO** annual commitment, **NO** deposit, **NO** installation fee and **NO** charge for an in-home Wi-Fi[®] capable modem.

Additionally, in response to the public health crisis¹, Access from AT&T is temporarily:

- Offering **two months of free service**, \$5/mo. or \$10/mo. plus taxes and fees thereafter, depending on your speed, for new customers who order Access by April 30, 2020.
- **Expanding eligibility** based on income² and to households participating in National School Lunch Program/Head Start
- **Waiving** all home internet **data coverage fees**

Feel free to share our updated program information with your community. Please consider:

- Including flyers from our partner portal in your communication:
 - [COVID-19 Program Changes Flyer \(English\)](#)
 - [COVID-19 Program Changes Flyer \(Spanish\)](#)
 - [AT&T Offer Flyer \(California Only\)](#)
 - [Checklist of Information Needed to Complete Application](#)
- Adding a mention of Access from AT&T and the link (att.com/access) on your website and in your newsletter
- Ordering free copies of our updated preprinted flyers from the printing portal, attaccess.rrd.com

See the enclosed flyer or go to att.com/access to learn more about Access from AT&T. Please also sign into our partner portal, accesspartners.att.com, to browse our COVID-19 specific promotional and communications materials. For assistance beyond our online resources, please call 1-855-220-5211.

In a united effort, thank you for choosing us,

AT&T

Geographic and service restrictions apply to AT&T Internet services. Not all speeds available in all areas. Pricing subject to change. Service subj. to Internet Terms of Service at att.com/internet-terms.

¹Learn more about AT&T's COVID-19 response at att.com/covid.

²Household income based on 135% or less than the [federal poverty guidelines](#).

[©2020 AT&T Intellectual Property](#). All rights reserved. AT&T and Globe logo are registered trademarks of AT&T Intellectual Property.