

2023 National Leadership Conference

HOUSING FREQUENTLY ASKED QUESTIONS

1. What are the housing policies for the 2023 NLC?

The following items are policies for this year, so please make sure you read them carefully:

- Per the housing policy that was adopted in 2020, FCCLA no longer assigns state delegations to hotels; therefore, housing reservations are available on a first-come, first-served basis.
- A four-night minimum stay is required at one of the official FCCLA conference hotels. The housing reservation system will enforce this policy.
- A cancellation fee of \$450 will be charged to the credit card on file per room cancelled after May 19, 2023.
- Attendees not staying within the official conference hotel block will be assessed a \$125 fee per registration. This policy will not be implemented once the hotel block is completely sold out. Lack of availability of a preferred room type will not provide an exemption to this policy.
- It is important that anyone staying in our hotel room block is registered for the conference. All registered attendees are required to stay at one of the official FCCLA conference hotels within our hotel block.

2. When Can I Make Our Hotel Reservations?

Only registered attendees are eligible to stay within the FCCLA hotel block. Once you are registered for the conference, a registration confirmation email with the hotel reservation information will be sent to the email on file. Please make travel arrangements after hotel reservations are confirmed to avoid any travel change fees. Reservations must be made by June 2, 2023. Please note reservation cancellations after May 19, 2023 for any reason will incur a non-refundable fee of \$450 charged to the credit card on the reservation per room cancelled.

3. What are the Housing Reservation Deadlines?

- **May 19, 2023**-Cancellation deadline with no fee. Cancellations after May 19 will incur a fee of \$450 to the card on file per room cancelled.
- **June 2, 2023**-Reservation deadline. Any reservation requests after June 2 cannot be guaranteed the FCCLA conference rate.
- **June 12, 2023**-If paying the final bill by check, the check must arrive at your assigned hotel by this date. If paying the final bill with a credit card, not in your possession, a credit card authorization form must be submitted to your confirmed hotel by this date.
- **June 22, 2023**-Deadline for changes and cancellations to reservations through the housing reservation site. After this date, all modifications to your reservation must go through the confirmed hotel.

4. What is the FCCLA Conference Room Rate?

The FCCLA conference hotel room rates can be found on the [Attend/NLC/Hotel Information](#) page on the FCCLA website. The room rates range from \$194 - \$245 per room per night plus tax. Conference rates will be honored over the peak conference dates (July 1 – July 6). A limited number of rooms are available before and after the conference date. Room rates may vary based on extended arrival/departures. The room rate cannot be guaranteed after the housing deadline of June 2, 2023.

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5. How Do I Make Hotel Reservations?

The housing reservation information and instructions will be listed in your registration confirmation email. If you do not receive your registration confirmation email within 24-hours of submitting your conference registration, please check your junk/spam folder. If you still do not see the email, please notify meetings@fcclainc.org for a copy.

When making hotel reservations, use the online booking link (for booking 1 – 25 rooms) or the housing form (for booking 10 or more rooms). The official housing reservation site can be found by selecting the online booking link in the registration confirmation email. The housing form can be requested from meetings@fcclainc.org. Keep in mind, there will be a delay in getting your reservations using the housing form until a valid credit card is secured to guarantee the rooms. Until you receive an acknowledgment email from Orchid with an acknowledgment number, you are not guaranteed a guestroom.

For the safety and security of all guests and attendees, all individuals staying in each room must be listed exactly as they appear in the FCCLA Portal on that room reservation. FCCLA and Orchid will be doing periodic checks between the registration list and rooming list to ensure everyone listed on the rooming list is registered for the conference and vice versa.

6. How Many People are Allowed Per Room?

A standard King room can accommodate up to two people. A standard two-bedded room can accommodate up to four people. Take note of the maximum guest allowance per room on the housing reservation site. Some rooms with a pullout sleeper sofa can accommodate additional people. Rollaway beds can be ordered through some hotels upon request based on the hotel's inventory. Rollaway beds will only be permitted in King rooms at the Grand Hyatt Denver, Hilton Denver City Center, Hyatt Regency Denver, Sheraton Denver Downtown, and Sonesta Denver Downtown. As noted, it is extremely important that you make sure all attendees' names are listed on the reservation.

7. Do I need a Credit Card to Make Reservations?

Yes, all reservations must be secured by a credit card to hold the room(s). The credit card on file will not be charged unless the hotel does not receive an alternate payment method either via check or credit card authorization form. See information about paying by check in question #8 below.

Please note: the credit card on file may be charged a non-refundable fee of \$450 if you cancel the confirmed guestroom(s) after the May 19, 2023 deadline.

If paying the final balance at the hotel with a credit card not in your possession, you will need to request a credit card authorization form for your confirmed hotel by emailing FCCLA@orchid.events. Complete the form with the requested information and return it to your confirmed hotel by June 12, 2023. If the hotel does not receive the authorization form prior to June 12, 2023, you will need to provide a valid credit card at check-in.

8. Will the Hotel Accept Check Payments?

Yes, all of the conference hotels will accept checks for final payment if the check is received at least 14 days prior to your arrival or by June 12, 2023. If the hotel receives the check less than 14 days of your arrival or after June 12, 2023, then a credit card will need to be provided at check-in. Once the check clears, you can initiate a request for reimbursement with the hotel to the credit card charged.

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Please include your reservation confirmation numbers, attendee names, and arrival date with your check payment to ensure the check is applied to the correct reservation(s). Retain a copy of your check for your records.

Checks should be made payable to and mailed to the address of your confirmed hotel. If your school requires the hotel to be listed as a vendor, you can request W-9 for your hotel from fccla@orchid.events.

9. Are Purchase Orders an Accepted Form of Payment?

No, the conference hotels do not accept a purchase order as a form of payment for room reservations. A credit card or check must be provided for payment.

10. Can I Reserve Rooms and Later Change the Names on the Reservation?

Yes, you will have the ability to change the names on your reservation or make edits by modifying your reservation through a link in your acknowledgment email, by emailing fccla@orchid.events, or by calling the call center at 1-833-303-4704 (Agents available Monday – Friday 7:00 AM – 6:00 PM MST). You can change your information through Orchid up to June 22, 2023. After that date, any changes must go through your confirmed hotel after you have received a confirmation number from the hotel. Keep in mind that FCCLA will be reviewing the housing list versus the registration list periodically to ensure only registered attendees are in the FCCLA housing block.

11. Who Do I Call if I Have Reservation Questions?

If you have a question about your room reservation, please call the Orchid Call Center at 1-833-303-4704 Monday – Friday 7:00 AM – 6:00 PM MST. Make sure to provide them with your acknowledgment number.

12. What does it mean if some nights say Waitlisted on the Housing Reservation Site?

If some dates are listed as “Waitlisted” at your selected hotel, check other hotels for available rooms over your entire stay. You can continue to book your reservation with “waitlisted” nights. Orchid will check room availability and if rooms become available, you will be notified by Orchid within two weeks.

13. How do I change hotels?

If you made hotel reservations for 1 or 2 rooms and you would like to change hotels, you can directly change that on the housing website. However, if you made reservations for more than 3 rooms and have a master acknowledgment, you must cancel your reservation in order to change hotels. You can modify reservation names and dates on the housing website but you will not be able to change hotels if you booked 3 or more rooms. Reach out to Orchid at fccla@orchid.events or call 1-833-303-4704 for specific questions.

14. How do I get an invoice for my hotel rooms?

If your school requires an invoice with the exact hotel reservation costs including taxes, please contact Orchid at fccla@orchid.events and they can provide you with a hotel invoice.

General Questions: For general conference-related questions contact FCCLA National Headquarters at 703-476-4900 or email meetings@fcclainc.org.

Housing Questions: Please contact Orchid Events by calling 1-833-303-4704 (M-F 7:00 AM – 6:00 PM MST) or emailing fccla@orchid.events.